

Voting Guide (How to Vote) – For Members & Class A Shareholders

How to Vote in DUCA's Special Virtual Meetings

DUCA is holding two **Special Virtual Meetings on March 10, 2026**, where you will have the opportunity to vote on key changes affecting DUCA's governance and capital structure.

Step-by-Step Voting Process:

Step 1: Review Meeting Materials

- Read the **Notice of Meeting, Overview of the Vote, and FAQs** to understand what you're voting on.

Step 2: Register to Vote at the Upcoming Virtual Meeting by March 3, 2026

- Members need to register to attend the meeting and vote.
- The registration link is available on DUCA's Governance webpage here: (<https://www.duca.com/about-us/leadership-team-governance>).
- Once registered, Members will receive their meeting access link and instructions by email prior to the meeting date.

Step 3: Join the Virtual Meeting

- Meeting access details will be provided on DUCA's Governance webpage here: <https://www.duca.com/about-us/leadership-team-governance>.
- Please ensure you have your registration information handy to access the meeting and vote.

Step 4: Cast Your Vote

- Voting will take place during the virtual meeting.
- Instructions will be provided in real-time, and results will be verified immediately.

Step 5: If You're a Class A Shareholder & Cannot Attend

- Complete the enclosed Proxy Form.
- Deadline to Submit: **March 3, 2026, by 4:00 PM EST.** If you are submitting your proxy form by mail, please allow sufficient time for delivery. Proxies must be received by DUCA **no later than March 3, 2026**, in order to be counted.
- How to Submit Your Proxy Form:
 - **By Email:** classashareholdervote@duca.com
 - **By Mail:** Send your completed proxy form to:
DUCA Financial Services Credit Union
5255 Yonge Street, 4th Floor. Toronto, Ontario. M2N 6P4
Attn: Corporate Secretary
 - **In Person:** Drop off your completed proxy form at any DUCA branch during regular business hours.

We encourage Shareholders to submit early to ensure their proxy is received and processed in time for the meeting.

Your vote is critical—make sure you participate!

For assistance, contact [1-866-900-3822](tel:18669003822) or e-mail duca.info@duca.com, or visit your nearest branch.