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# **Online Banking:** Do more, Save Time

### Start doing more with your money and your *time* with **online banking**:

- View 24/7:
  - Accounts (Canada/US/Euro accounts), transactions, and upcoming scheduled transfers
  - o Financial products: Mortgages and loans; GICs; registered products
  - o Statements
  - Cleared cheques
  - Your profile
- Transfer money between DUCA accounts, by e-transfer, or to your account at another financial institution (<u>Me-to-Me</u>)
- Pay bills (immediate, scheduled, or recurring) and, if you pay the wrong bill by mistake, reverse it the same day!
  - Note for Business Members: Certain CRA Business Tax payments can be made online!
- Easy: Sign in from any page on duca.com or use the DUCA mobile app
- Order new cheques or place a stop cheque command
- Link to our latest Rates and a Foreign Exchange calculator
- Set up CRA direct deposit
- Set up Alerts to notify you when your account has been accessed
- Update your profile
- Link to your DUCA credit card site and your investment sites
- Send Member Connect a secure message about your account
- Secure and efficient using the industry's latest security technology!

### Bank on the go!

In a rush? Access your online account through our mobile app! Almost all the banking options available online (and all the ones related to everyday banking) are also available on your phone.

- First, ensure you're signed up for online banking. If not, call us at 1.866.900.3822 or visit your branch.
- Second, download the app from <u>Google</u> <u>Play</u> or the <u>App Store</u>.
- Use the same log in credentials you use on your desktop.

### Other ways to bank

Sometimes, you actually need to speak to someone. Visit our <u>Ways to Bank</u> page for details on how to reach a DUCA expert.

# To sign up for Online Banking: Call 1.866.900.3822 or <u>visit your</u> <u>branch.</u>

#### Now you're ready: Do more, save time

**Coming soon!** A refreshed, modern new look and feel to our online banking site.